

# Broadband Facts

PemTel

Broadband Internet 500/500 (Residential)

Fixed Broadband Consumer Disclosure

## Monthly Price

**\$129.95**

Price shown is for Broadband Internet with active telephone subscription. This monthly price is not an introductory rate. This monthly price requires a six-month term. Visit [www.pemtel.com/broadband](http://www.pemtel.com/broadband) for additional details.

## Additional Charges & Terms

### Provider Monthly Fees

One-time fees at the time of purchase

\$25.00

Installation Fee

Varies

Equipment

Varies

Government Taxes

Varies

## Discounts & Bundles

This plan is eligible for a monthly discount when combined with Landline Telephone Service. Broadband Internet service without telephone service subscription is an additional \$10.00 per month. Visit [www.pemtel.com/make-your-own-bundles](http://www.pemtel.com/make-your-own-bundles) for additional details.

## Affordable Connectivity Program (ACP)

The ACP is a government program to help lower the monthly cost of internet service. To learn more about the ACP, including to find out if you qualify, visit [affordableconnectivity.gov](http://affordableconnectivity.gov).

Participates in the ACP

Yes

## Speeds Provided with Plan

Typical Download Speed

500 Mb

Typical Upload Speed

500 Mb

Typical latency

## Data Included with Monthly Price

**Unlimited**

## Network Management

Read Policy

## Privacy

Read Policy

## Customer Support

Contact Us: (540) 626-7111

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center at [fcc.gov/consumer](http://fcc.gov/consumer)