



July 26, 2021

Dear Valued Member,

At the 2021 Annual Meeting in May, our members were given the opportunity to vote on a by-law change that would revise the existing membership criteria. We are pleased to announce that the vote passed, the by-law revision is underway and the regulatory requirements have been met.

Therefore, effective August 1, 2021, subscribers who do not wish to have a landline telephone will be able to remove that service and base their membership on their Broadband Internet service.

Please note that members must subscribe to a speed plan of 3.0 Mb or higher to be able to take advantage of this option. The average subscriber will see a reduction of approximately \$23.00 per month.

If you choose to remove your landline Telephone Service and keep only your Broadband Internet, please complete the form below and return it to our office. Due to processing time, requests must be received in our office on or before the 15<sup>th</sup> of the month to be effective on the following bill. If your request is received after the 15<sup>th</sup> of the month, it will take an additional bill cycle for it to become effective.

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## Membership Change Request

Member Name \_\_\_\_\_

Member Account ID \_\_\_\_\_

Telephone Number \_\_\_\_\_

I, \_\_\_\_\_ hereby request that my existing landline telephone service be discontinued and my membership in Pembroke Telephone Cooperative be based on my Broadband Internet service. **I understand that this may take up to two billing cycles to become effective.**

\_\_\_\_\_  
Member Signature

\_\_\_\_\_  
Date